

# Innovating to Optimize Costs & Care

Even in a complex and volatile environment, SCP Health is investing to evolve care delivery and patient experience while reducing the cost of care. We are focused on identifying modern solutions to provide care in a labor-constrained world. Leveraging our clinical experience, we create new ways to better manage patients across the continuum of care.

Our innovations are designed to solve real problems in health care. Our three focus areas are:

- 1. Reducing** the cost of care in emergency, hospital, and critical care medicine.
- 2. Connecting** care to better manage patients before, during, and after an acute care episode.
- 3. Improving** quality, outcomes, and experience while reducing the total cost of care.

Driven by these focus areas, we are concentrating our efforts in virtual care and strategic partnerships.

## Virtual Care & the Virtual Medical Group

Increasing and more complex patient care demands rely on our ability to extend, supplement, and flex clinician-managed care delivery. We continue to find new ways to address labor challenges, applying virtual care models for enhanced patient care and quality performance within health system practices. Our virtual hospitalists ensure better access to care, particularly in rural areas and allow flexibility in supporting surges.

We are also innovating in emergency medicine, using virtual clinicians to support surges and triage. By connecting physical and virtual care, we reduce strain on on-site staff while facilitating more timely patient engagement. Following discharge, we are closing gaps in care by deploying virtual clinical and non-clinical resources to patients and expanding our ability to manage transitions of care. Our connected care solutions are enabled by modern technology with a goal of supporting patients throughout their health care journey, improving patient satisfaction, engagement, and adherence to care plans.



## Strategic Partnerships

We continue to develop relationships with like-minded health care organizations where the combination of our clinical quality and capabilities can meaningfully impact challenges. When we align with our partners regarding the mission of providing the highest-quality, most cost-effective care possible, we can co-create and solve common problems.

During 2022 we set the foundation for several exciting new relationships to be announced in 2023, each designed to improve efficiency, efficacy, and bring innovative care delivery models to market.

As we look ahead to the rest of 2023 and beyond, we will continue to innovate, tackle complex problems, simplify solutions, and overcome current limitations. We will continue to pioneer the future of health care.



The screenshot shows a news article on the SCP Health website. The header includes the SCP Health logo and navigation links: CAPABILITIES | SPECIALTIES | COMPANY | CAREERS | NEWS & RESOURCES | Contact. The article title is "SCP Health Announces Acquisition of Tech-Enabled Patient Engagement Company PREMEDEX". The date is "November 08, 2022". The main text states: "November 8, 2022 – SCP Health announced the acquisition of Premedex, a people-powered and tech-enabled patient engagement communication company." Below the text are social media share icons for LinkedIn, Twitter, Facebook, and Print. A quote from Lisa Fry is also visible: "The addition of Premedex brings a comprehensive, multi-modal communication engine enabling broad-based, cost-effective patient outreach programs. We can now fully leverage our combined capabilities to deliver new comprehensive value-based care solutions for health care organizations."



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By connecting SCP’s clinical expertise and scale to Premedex’s flexible communications enablement, we are creating hybrid care solutions to simplify connecting with patients. Whether before, during, or after an acute care episode, reaching patients more easily, helping them manage their care, and ensuring they are following through on preventive and follow up care instructions results in better outcomes and a better overall experience of care.”

Lisa Fry, President Value-Based Care